

Advantage



Family Healthcare, PLLC

**Campbell Station Primary Care Associates**  
Comprehensive Health Care / Exceptional Service

Campbell Station Primary Care  
11541 Kingston Pike, # 101  
Knoxville, TN 37922

Family Practice ♦ Primary Care  
Board Certified Family Nurse Practitioner  
FED ID# 62-1864574

**Robert M. Martin, MS, CFNP**  
J.K. Buchanan, MD –  
Consultant  
E. Ann Park, MS, CFNP

(865) 675-7522 PH  
(865) 671-3196 FAX

# INFORMACION DEL PACIENTE

| PLEASE PRINT  |             |                                 |                        |     |
|---|-------------|---------------------------------|------------------------|-----|
| APELLIDO  | PRIMER.NOMB | SEG.NOMB                        | FECHA                  |     |
| Direccion   |             | TELEFONO FIJO                   | MARITAL STATUS         |     |
| CIUDAD / ESTADO, CODIGO POSTAL  |             | FECH.D.NACI                     | #SEG,SOCIAL            |     |
| <b>PERSONA RESPONSABLE DE PAGOS Insurance Carrier:</b>  |             |                                 |                        |     |
| Subscriberno:   |             | SubscriberGroupNo               |                        |     |
| <b>Pharmacy:</b>  |             |                                 |                        |     |
| APELLIDO  | PRI,NOMB    | SEG NOMB                        | RELACION,CON EL PACIET |     |
| DIRECCION   | CIUDAD      | STADO                           | CDGO,POST              |     |
| <b>TN</b>   |             |                                 |                        |     |
| #DE SEG SOCIAL .  | TELENO,FIJO | BUS. PHONE                      | FECH.D NACIM           | SEX |
| NOMBRE,DEL EMPLEADOR  |             | DIRECCION ,                     | TELEFONO               |     |
| EMERGENCIA DE CONTACTO  |             |                                 |                        |     |
| NOMBRE  | TELEFONO    | BUSINESS PHONE                  | RELACION               |     |
| VIVE USTED CON ESTA PERSONA?  |             | .Esta. al dia con sus vacunas ? |                        |     |
| PRESCRIPTION, REFERRAL, LABORATORY, AND DIAGNOSTIC POLICY   |             |                                 |                        |     |
| Con el fin de proporcionar a los pacientes un mejor servicio con la misma, Atencion deberan cumplir las siguientes Reglas |             |                                 |                        |     |
| 1. se regresan llamadas telefonica durante 24 horas si es una emergencia presentese a la sala de emer o llamar al 911.    |             |                                 |                        |     |
| 2. para una prescripcion el plazo es dentro de 48 horas – debido a la responsabilidad y el orden de su llamada            |             |                                 |                        |     |
| 3. los resultados de laboratorios y diagnostico la mayoría de los casos estan listos en 5 dia abiles ,                    |             |                                 |                        |     |

TM

Please Sign indicating that you have read this policy \_\_\_\_\_

**Advantage Family Healthcare**  
**Precall Information**

**Date:**

**Name:**

**We will bill your insurance if your coverage can be verified, if it cannot, payment for the visit is due at the time of service.**

**El valor de la consulta .son \$75.00. si es necesario hacerle exámenes de lab los cargos seran el minimo los exámenes de laboratorio tendran el mismo valor de la visita incluyendo descuento I**

**Si la aseguransa . no cubre el costo de la visita y usted. no tiene el valor de la visita , estaremos en la. obligacion de cambiarle su cita *Do you have any Questions?***

Office use: Insurance Verified?

**Nombre de su ultimo doctor :**

**Farmacia y numero de telefono:**

**Do you have a living Will or Durable Power of Attorney?                      Yes, No, or Unsure**

**Esta usted al día con sus vacunas ?                      si o , No, Unsure**

|   |  |   |
|---|--|---|
| Name:<br>SS #<br>Fe,nac: Age:<br>Direccs:<br>Marital Status:<br>Telef #<br>Email:<br><u>Insurance:</u><br><b>Member #</b> | <u>medical / Specialists</u><br>medico de fami: <b>Martin, CFNP</b><br><br>Other MD'S: _____<br><br><u>Other PCP</u> | <u>HISTORIAN</u><br>Who is filling out this form?<br>Patient <input type="checkbox"/> Spouse <input type="checkbox"/><br>Child <input type="checkbox"/> Parent <input type="checkbox"/><br>Other:<br><b>Pharmacy:</b> |
|---|--|---|

### Personal Health History

|  |  |  |
|--|--|--|
| <input type="checkbox"/> prob renales<br><input type="checkbox"/> Hypertension<br><input type="checkbox"/> hipertencion Cardiovascular e<br><input type="checkbox"/> pulmonares <input type="checkbox"/> COPD, <input type="checkbox"/> Asma, <input type="checkbox"/> Emphysema<br><input type="checkbox"/> ifarto<br><input type="checkbox"/> Diabetes<br><input type="checkbox"/> Tiroide disease<br><input type="checkbox"/> Hepatitis<br><input type="checkbox"/> higado or Pancreatic enfer<br>Enferme del estom<br><input type="checkbox"/> Frecuen Urinacion, Urgencia, or Accidents<br><input type="checkbox"/> Cancer -> TiPo: | <input type="checkbox"/> Depression <input type="checkbox"/> Aciedad<br><input type="checkbox"/> Emocional or Psiquiatrico s<br><input type="checkbox"/> Victima abuso Sexual<br><input type="checkbox"/> Sconstante abuso<br><input type="checkbox"/> Alcohol, <input type="checkbox"/> Tobacco, or <input type="checkbox"/> Drugs<br><input type="checkbox"/> Fracturas<br><input type="checkbox"/> Arthritis<br><input type="checkbox"/> Frecuen dol de cabeza<br><input type="checkbox"/> enf con, ojos, oidos,gargat<br><input type="checkbox"/> ha testado hospital por insolacion<br><input type="checkbox"/> dolor en la espalda<br><input type="checkbox"/> hepilectico | Any Other Problems We<br>Have Not Mentioned:<br><br><br>Notes: |
|--|--|--|

### Historia medica en el pas

|  |   |
|--|---|
| <u>Acute Health Problems:</u><br><br><p style="text-align: center;"><b>Problemas de salud<br/>cronicos s</b></p> 1. _____ 5.<br>2.<br>3.<br>4.<br><u>Sirugia / Hospitalizaciones</u> 5.<br><u>/ Em cn fecha (s)</u><br>1. _____ 6.<br>2.<br>3.<br>4. | <u>Familia con hist salud prob</u><br><u>medicos ?</u><br>madre: liven <input type="checkbox"/> deceased <input type="checkbox"/><br>padrer: viven <input type="checkbox"/> deceased <input type="checkbox"/><br>hermanos: ____<br>Ninos : _____ G__P__A<br><br><u>Social History</u><br>1. Living Arrangements:<br>2. Alcohol <input type="checkbox"/> CUANTOS POR SEMANA?<br>3. Tobaco <input type="checkbox"/> CUANTOS POR DIA?<br>4. <u>RESTICIONES DE DRUG</u> <input type="checkbox"/><br><br><u>Health Maintenance:</u><br><br>ULT PAP/PelvicO<br><br>ULTMA MAMOG:<br><br>VACUNAS: _____ Tetanus:<br>Other |
|--|---|

ES ALERGICO A DROG: NKDA  \_\_\_\_\_ ; \_\_\_\_\_ ;  
 SI Yes  No  \_\_\_\_\_ Provider Signature: \_\_\_\_\_

ALERGICO A COMIDA s: SI  No  \_\_\_\_\_ ← FIRMA DEL PACT: \_\_\_\_\_

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J.K. Buchanan, MD - Consult  
E. Ann Park, MS, CFNP  
Knoxville Evening Clinic  
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Knoxville, TN 37934  
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# Autorizacion de historia medica

| INFORMACION DEL PACIENTE   |   |            |           |   |   |
|--|---|------------|-----------|---|---|
| APELLIDO   | PRIM NOMB T   | SEG NOMB   | FECHA     |   |   |
| DIRECC   |   | HOME PHONE |           |   |   |
| CIUDAD / STATADO   | CODG POST   | FECH,NECI  |           |   |   |
| ADDRESSED TO HEALTH CARE PROVIDER:   |   |            |           |   |   |
| DR.  |   |            |           |   |   |
| DIRECC   | CIUDAD  | STA        | CODG POST |   |   |
| NUM TELEF  | NUMER FAX   |            |           |   |   |
| AUTORIZACION   |   |            |           |   |   |
| <p>YO autorizo de realizar mi historia medicas (iincluyendo labs, progress notes, x-ray reports, and all correspondence) to :</p> <p style="text-align: center;"><b>Campbell Station Primary Care Associates</b><br/>Advantage Family Healthcare, PLLC<br/>Robert M. Martin, MS, CFNP</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> <p><b>Campbell Station Primary Care</b></p> <p>11541 Kingston Pike, Ste 101 <input type="checkbox"/></p> <p>Knoxville, TN 37934</p> <p>(865) 675-7522</p> <p>(865) 671-3196 FAX</p> </td> <td style="width: 50%; border: none;"> <p><b>Advantage Family Healthcare, PLLC</b></p> <p>8406 Foxworth <input type="checkbox"/></p> <p>Powell, TN 37849</p> <p>(865) 675-7522</p> <p>(865) 671-3196 FAX</p> </td> </tr> </table> <p><b>firmaE:</b> _____ <b>fecha:</b> _____</p> |   |            |           | <p><b>Campbell Station Primary Care</b></p> <p>11541 Kingston Pike, Ste 101 <input type="checkbox"/></p> <p>Knoxville, TN 37934</p> <p>(865) 675-7522</p> <p>(865) 671-3196 FAX</p> | <p><b>Advantage Family Healthcare, PLLC</b></p> <p>8406 Foxworth <input type="checkbox"/></p> <p>Powell, TN 37849</p> <p>(865) 675-7522</p> <p>(865) 671-3196 FAX</p> |
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**FINANCIAL RESPONSIBILITY**

PLEASE PRINT

|   |  |            |                                      |     |     |
|---|--|------------|--------------------------------------|-----|-----|
| LAST NAME   |  | FIRST NAME |                                      | DOB |     |
| <b>INSURANCE INFORMATION</b><br>(Please allow us to make a copy of your insurance card) |  |            |                                      |     |     |
| <b>PRIMARY INSURANCE</b>  |  |            | <b>SECONDARY INSURANCE</b>           |     |     |
| INSURANCE NAME  |  |            | INSURANCE NAME                       |     |     |
| CLAIMS ADDRESS  |  |            | CLAIMS ADDRESS                       |     |     |
| INSURANCE PHONE NO.   |  |            | INSURANCE PHONE NUMBER               |     |     |
| ID NUMBER:  |  |            | ID NUMBER                            |     |     |
| GROUP NUMBER:   |  |            | GROUP NUMBER                         |     |     |
| SUBSCRIBER'S NAME:  |  |            | SUBSCRIBER'S NAME                    |     |     |
| SUBSCRIBER'S SS #   |  |            | SUBSCRIBER'S SS #                    |     |     |
| SUBSCRIBER DATE OF BIRTH  |  | SEX        | SUBSCRIBER DATE OF BIRTH             |     | SEX |
| PATIENT'S RELATIONSHIP TO SUBSCRIBER:   |  |            | PATIENT'S RELATIONSHIP TO SUBSCRIBER |     |     |
| EFFECTIVE DATE  |  |            | EFFECTIVE DATE                       |     |     |

**IMPORTANT! PLEASE READ**

The patient (or guardian) is ultimately responsible for all fees, regardless of insurance coverage or pending litigation. If you have insurance coverage, a claim will be filed, however, the patient (or guardian) is responsible for all fees. It is the patient's (or guardian's) responsibility to assure that the provide is a member of your insurance plan and inform our office, prior to being seen, or if you have been scheduled with a non-provider. It is also your primary responsibility to inform our office of any needed prior authorizations.

**AUTHORIZATION and ASSIGNMENT of BENEFITS**

I hereby authorize Advantage Family Healthcare, PLLC, to furnish information to my insurance carrier concerning my illness and treatment and to request additional medical information from any hospital or provider who has cared for me.

I hereby assign Advantage Family Healthcare, PLLC, all payments for medical services rendered to my dependents or myself. I understand that in the event that the signee defaults or becomes delinquent on the terms of this agreement, a finance charge of 1.5% per month will be added to the balance from the date of service. Should the provider of service be required to employ an Attorney or a collection service to collect the balance, a fee of 50% shall be added to the amount due, plus any court costs and attorney fees if necessary to enforce this agreement.

Patient Signature (or guardian): \_\_\_\_\_ Date: \_\_\_\_\_

## PATIENT CONSENT FORM

The Department of health and Human Services has established a "Privacy Rule" to help insure that personal health care information is protected for privacy. The Privacy Rule was also created in order to provide a standard for certain health care providers to obtain their patients' consent for uses and disclosures of health information about the patient to carry out treatment, payment, or health care operations.

As our patient we want you to know that we respect the privacy of your personal medical records and will do all we can to secure and protect that privacy. We strive to always take reasonable precautions to protect your privacy. When it is appropriate and necessary, we provide the minimum necessary information to only those we feel are in need of our health care information and information about treatment, payment or health care operations, in order to provide health care that is in your best interest.

We also want you to know that we support your full access to your personal medical records. We may have indirect treatment relationships with you ( such as laboratories that only interact with physicians and not patients), and may have to disclose personal health information for purposes of treatment, payment, or health care operations. These entities are most often not required to obtain patient consent.

You may refuse to consent to the use of disclosure of your personal health information, but this must be in writing. Under this law, we have the right to refuse to treat you should you choose to disclose your Personal Health Information (PHI). If you choose to give consent in this document, at some future time you may request to refuse all or part of your PHI. You may not revoke actions that have already taken been taken which relied on this or a previously signed consent.

If you have any objections to this form, please ask to speak with our HIPPA Compliance Officer.

You have the right to review our privacy notice, to request restrictions and revoke consent in writing after you have reviewed our privacy notice.

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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### COMPLIANCE ASSURANCE NOTIFICATION FOR OUR PATIENT

To our Valued Patients:

The misuse of Personal Health Information (PHI) has been identified as a national problem causing patients inconvenience, aggravation, and money. We want you to know that all of our employees, managers, and providers continually undergo training so that they may understand and comply with government rules and regulations regarding the Health Insurance Portability and Accountability Act (HIPPA) with particular emphasis on the "Privacy Rule". We strive to achieve the very highest standards of ethics and integrity in performing services for our patients.

It is our policy to properly determine appropriate uses of PHI in accordance with the governmental rules, laws and regulations. We want to ensure that our practice never contributes n any way to the growing problem of improper disclosure of PHI. As par of this plan, we have implemented a Compliance Program that we believe will help us prevent any inappropriate use of PHI.

We also know that we are not perfect! Because of this fact, our policy is to listen to our employees and our patients without any thought of penalization if they feel that an event in any way compromises our policy of integrity. Moreover, we welcome your input regarding any service problem so that we may remedy the situation promptly. Thank you for being one of our highly valued patients.

---

### COMPLIANCE ASSURANCE NOTIFICATION FOR OUR PATIENTS

To our Valued Patients:

The misuse of Personal Health Information (PHI) has been identified as a national problem causing patients inconvenience, aggravation, and money. We want you to know that all of our employees, managers, and providers continually undergo training so that they may understand and comply with government rules and regulations regarding the Health Insurance Portability and Accountability Act (HIPPA) with particular emphasis on the "Privacy Rule". We strive to achieve the very highest standards of ethics and integrity in performing services for our patients.

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**PATIENT TESTING AFTER HEALTHCARE WORKER EXPOSURE**

| PLEASE PRINT  |       |               |      |
|---|-------|---------------|------|
| LAST NAME   | FIRST | MIDDLE        | DATE |
| <b>POLICY</b>   |       |               |      |
| <p>Advantage Family Healthcare and other health care workers handle blood and other body fluids for many reasons, such as when performing lab tests, inserting tubing, and cleaning equipment. It is the policy of Advantage Family Healthcare, PLLC to test a patient for Hepatitis B, Hepatitis C, and HIV (the virus that causes AIDS) if any employee or other health care worker is exposed to a patient's blood or other body fluids in such a way that transmission of these infections could occur. An example of an accidental exposure is a needle stick with a needle that has been used on you. Should an accidental exposure occur, the tests would be at no cost to you. We are requesting that you sign this consent form prior to treatment, but you are not required to do so.</p> |       |               |      |
| <b>AUTHORIZATION FOR TESTING</b>  |       |               |      |
| <p>If any employee or other health care worker is exposed to my blood or body fluids, I hereby authorize Advantage Family Healthcare, PLLC to test my blood for Hepatitis B, Hepatitis C, and HIV.</p>  |       |               |      |
| _____<br>Patient's Signature  |       | _____<br>Date |      |
| _____<br>Witness  |       | _____<br>Date |      |
| <b>I decline to authorize the above testing.</b>  |       |               |      |
| _____<br>Patient's Signature  |       | _____<br>Date |      |
| _____<br>Witness  |       | _____<br>Date |      |



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## CAMPBELL STATION PRIMARY CARE ASSOC

### BILLING POLICY AND CREDIT CARD AUTHORIZATION

To decrease billing expenses for the cost of collections and to facilitate payments for our patients, your balance after insurance payment will be automatically charged to a credit or debit card. You will see a debit on your card statement from Advantage Family Healthcare, PLLC. If your insurance does make additional payments on your account creating a credit in your favor, your card will be refunded immediately.

**Please be assured that we protect all of your personal information.**

Patient Name: \_\_\_\_\_

Name as Printed on Credit Card:  
\_\_\_\_\_

Home Phone: \_\_\_\_\_

Work or Cell Phone: \_\_\_\_\_

Credit Card Information:

Visa \_\_\_\_\_ Mastercard \_\_\_\_\_

Discover \_\_\_\_\_ American Express \_\_\_\_\_

Billing Address for the Card  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Card Number \_\_\_\_\_  
CVC Number \_\_\_\_\_

Expiration Date: \_\_\_\_\_

I authorize Advantage Family Healthcare to automatically bill the card listed above for any personal balance I incur after insurance payment has been made.

Signature \_\_\_\_\_

Date endate \_\_\_\_\_



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# Payment Plan Agreement

I, \_\_\_\_\_ agree to pay Advantage Family Healthcare, PLLC the balance of incurred charges for my account according to the payment schedule set out below. I understand that I am responsible for all fees and agree to stated payment policies, including collection fees and/or legal fees should I default on repayment.

Name:  
Advantage Family Healthcare Payment Plan:

| Balance           | Repayment Period to be Paid In Full by: |
|-------------------|---|
| \$ 1 - \$99       | 3 months from date of Service           |
| \$100 - \$499     | 6 months from date of Service           |
| \$500 and Greater | 9 months from date of Service           |

I understand that at the time of service, I will be responsible for my co-pay, if applicable, plus 1/2 the outstanding balance or \$50 whichever is less.

Name:

Patient Signature (or Guardian) \_\_\_\_\_ Date: enccdate

Payment may be in the form of Cash, Check, Visa, or Mastercard paid in person or by US Mail payable to:

AFHC  
Campbell Station Primary Care Associates  
11541 Kingston Pike, #101  
Knoxville, TN 37922

Reminders will be sent out on the 1<sup>st</sup> of each month whenever the account maintains an indebted balance. This payment plan has been made available to help you the patient continue to receive quality health care when full payment at the time of service is not financially possible. AFHC reserves the right to request payment in full should the account remain delinquent beyond the stated time periods.  
Thank you for your cooperation.

